

A G E N D A

Strategic Monitoring Committee

Date: **Monday, 26th April, 2004**

Time: **2.00 p.m.**

Place: **The Council Chamber,
Brockington, 35 Hafod Road,
Hereford**

Notes: Please note the **time, date** and **venue** of the meeting.

For any further information please contact:

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**County of Herefordshire
District Council**

AGENDA

for the Meeting of the Strategic Monitoring Committee

To: Councillor T.M. James (Chairman)
Councillor Mrs. P.A. Andrews (Vice-Chairman)

Councillors B.F. Ashton, W.L.S. Bowen, A.C.R. Chappell, J.H.R. Goodwin,
Mrs. M.D. Lloyd-Hayes, J. Stone, J.P. Thomas and W.J.S. Thomas

	Pages
1. APOLOGIES FOR ABSENCE To receive apologies for absence.	
2. DECLARATIONS OF INTEREST To receive any declarations of interest by Members in respect of items on this agenda.	
3. MINUTES To approve and sign the minutes of the meeting held on 9th February, 2004.	1 - 6
4. PROPERTY MANAGEMENT SCRUTINY REVIEW To update the Committee on the progress of the review against the agreed timetable.	7 - 10
5. TRANSPORT CROSS-SERVICE REVIEW IMPLEMENTATION PROJECT - PROGRESS REPORT To inform Members of the further progress that has been made on implementing the recommendations of the Transport Cross-Service Review.	11 - 16
6. BEST VALUE REVIEW OF THE INSPECTION, ADVICE AND SCHOOL PERFORMANCE SERVICE - STAGE 3 REPORT (TO FOLLOW) To consider the Stage 3 Report of the Best Value Review of the Inspection, Advice and School Performance Service.	
7. PUBLIC SERVICE AGREEMENT To inform the Committee of the position with regard to the Local Public Service Agreement (LPSA) targets.	17 - 42
8. PERFORMANCE MONITORING - CORPORATE HEALTH To consider a report to Cabinet on the Council's corporate performance in relation to our Best Value Performance Indicators from 1st April 2003 to 31st January 2004.	43 - 48
9. HOUSING BENEFITS UPDATE AND PROGRESS REPORT ON	49 - 62

REVENUES AND BENEFITS BEST VALUE IMPROVEMENT PLAN

To update Members on current performance and activity in the Benefits Section and report on progress to date with the Revenues and Benefits Improvement Plan.

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| 10. LAND CHARGES | 63 - 66 |
| To review progress in improving Land Charge response times. | |
| 11. RISK MANAGEMENT STRATEGY | 67 - 84 |
| To inform the Committee of the position with regard to the Risk Management Strategy. | |
| 12. BUDGET MONITORING 2003/04 TO 31 JANUARY 2004 | 85 - 94 |
| To inform the Committee of the position with regard to revenue budget monitoring for Programme Areas in 2003/04. | |
| 13. CAPITAL PROGRAMME MONITORING 2003/2004 TO 31 JANUARY 2004 | 95 - 106 |
| To report to the Committee on the Capital Programme forecast for 2003/04. | |
| 14. SCRUTINY ACTIVITY REPORT | 107 - 110 |
| To consider the work being undertaken by the Scrutiny Committees. | |
| 15. WORK PROGRAMMES | 111 - 116 |
| To consider the updated work programmes adopted by the Social Care and Housing and Social and Economic Development Scrutiny Committees. | |